

Dear Patients,

Thank you for your trust and confidence in our practice. It has been a privilege to provide orthodontic care and healthier smiles in our community. We are writing to notify you that we have made the difficult decision to close University Orthodontics effective September 23, 2024. This decision was not made lightly, and we sincerely apologize for any inconvenience this may cause you.

University Orthodontics will provide any emergency dental treatment to you for next 30 days. If you are currently wearing orthodontic appliances, we urge that you seek continued orthodontic care and treatment with another orthodontist without delay to ensure continuity of care. If you wish to have your braces removed, please contact our office.

Your orthodontic records would be maintained by us for a period of ten (10) years from the date of your last treatment. Should you authorize the release of your orthodontic records, we will be happy to forward them to you or the orthodontist of your choice along with any other clinical information concerning the diagnosis and treatment rendered by us. If you need assistance in finding another orthodontist, please contact us in this regard.

Thank you for your understanding during this transition. Please contact our office at 704-549-1926 if you have any questions or to transfer your care to another provider.

Sincerely,

Gregory G. Goggans, D.M.D., President